

TERMS OF USE

By visiting our website and accessing the information, resources, services, products, and tools we provide for you, either directly or indirectly (hereafter referred to as 'Resources'), you agree to use these Resources only for the purposes intended as permitted by:

- · The Terms of this User Agreement.
- · Applicable laws of India, regulations and generally accepted online practices or guidelines.

Wherein, you understand that:

- In order to access our resources, you may be required to provide certain information about
 yourself (such as identification, contact details, etc.) as part of the registration process, or as
 part of your ability to use the Resources. You agree that any information you provide will alway
 be accurate, correct, and up-to-date.
- You are responsible for maintaining the confidentiality of any login information associated with any account you use to access our Resources. Accordingly, you are responsible for all activities that occur under your account/s.
- Accessing (or attempting to access) any of our Resources by any means other than through the
 means we provide, is strictly prohibited. You specifically agree not to access (or attempt to
 access) any of our Resources through any automated, unethical or unconventional means.
- Engaging in any activity that disrupts or interferes with our Resources, including the servers and/or networks to which our Resources are located or connected, is strictly prohibited.
- Attempting to copy, duplicate, reproduce, sell, trade, rent or resell our Resources is strictly prohibited.
- You are solely responsible for any consequences, losses, or damages that we may directly or indirectly incur or suffer due to any unauthorized activities conducted by you, as explained above, and may incur criminal or civil liability.



• You agree to indemnify and hold harmless Anna Chandy and its affiliates, and their directors, officers, managers, employees, donors, agents, and licensors, from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, resulting from any violation of this User Agreement or the failure to fulfil any obligations relating to your account incurred by you or any other person using your account. We reserve the right to take over the exclusive defence of any claim for which we are entitled to indemnification under this User Agreement. In such event, you shall provide us with such cooperation as is reasonably requested by us.

Trademark Notice:

All of the trademarks, service marks and logos displayed on this website (the "Trademark(s)") are registered trademarks of Anna Chandy. Except as expressly stated in these terms and conditions, you may not reproduce, display or otherwise use any Trademark without first obtaining a written permission from Anna Chandy. You agree not to affect / interrupt or attempt to affect / interrupt the operation of this website in any way.

Unsolicited Ideas:

information and materials, including comments, ideas, questions, designs, and the like, submitted to Anna Chandy through this website will be considered NON-CONFIDENTIAL and NON-PROPRIETARY. For this reason, we ask you not to send us any information or materials that you do not wish to assign to us, including any confidential information.

Limitations of Liability:

Your use of this website is at your sole risk. Under no circumstances, shall Anna Chandy, be liable for any direct or indirect losses or damages arising out of or in connection with your use of or inability to use this website or your reliance on any information provided on this website. This is a comprehensive limitation of liability that applies to all losses and damages of any kind whatsoever, whether direct or indirect, general, special, incidental, consequential, exemplary or otherwise, including without limitation, loss of data, revenue or profits.



Privacy:

Your privacy is very important to us, which is why we've created a separate Privacy Policy in order to explain in detail how we collect, manage, process, secure, and store your private information. Our Privacy Policy is included under the scope of this User Agreement.

Entire Agreement:

This Agreement constitutes the entire agreement between you and Anna Chandy with respect to your access to and/or use of this website.

PRIVACY POLICY

This Privacy Policy governs the manner in which Anna Chandy and its subsidiaries, partners, agents and affiliates collect, use, maintain and disclose information collected from users of our website and microsite.

Personal identification information:

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, subscribe to the newsletter, fill out a form, and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number. Users may, however, visit our Site anonymously. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Site related activities.

Non Personal identification information:

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means the type of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.



Web Browser Cookies:

Our Site may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert the Users when cookies are being sent. If they do so, note that some parts of the Site may not function properly. This is a standard operating procedure that is used across the internet.

How we use collected information:

Anna Chandy may collect and use User's personal information for the following purposes:

- To improve customer service: Information provided by Users helps us respond to the customer service requests and support needs, more efficiently.
- To personalize User experience: We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.
- To improve our Site: We may use feedback provided by the User/s to improve our products and services.
- To run a promotion, contest, survey or other Site feature.
- To send the User/s information they agreed to receive about topics of interest to them.
- · To send periodic emails.

We may use the email address to respond to the enquiries, questions, and/or other requests of User's. If User's decide to opt to be part of our mailing list, then the User's will receive emails about company news, updates, related product or service information, etc. If at any time the User's would like to unsubscribe from receiving future emails, they may do so by contacting us via our Site.

How we protect User's information:

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of User's personal information and data stored on our Site. As with data security, there are limits to its effectiveness and we indemnify ourselves in the event of an attack that is difficult to defend against. We also will do our best to retrieve any data that is lost as per available resources.



Sharing personal information of Users:

We do not sell, trade, or rent User's personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding User's with our subsidiaries, our business partners, trusted affiliates and advertisers for the purposes outlined above.

Changes to this Privacy Policy:

Anna Chandy shall update this privacy policy at its sole discretion. Users are advised to check this page for any changes in the privacy policy and to stay informed about how the personal information of the Users is protected by us. The User's hereby acknowledge and agree that it is their responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms:

By using this Site, the Users signify their acceptance of this policy as may be modified from time to time. The Users are advised not to access this site if they do not agree to our privacy policy. The above mentioned privacy policy shall be applicable for the information and data collected by any other means as well.

Contacting us:

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at: 703, 9th A Main Road, Indiranagar 1st Stage, Bangalore 560 038 (+91 9513347476)